

## **Business informality** International Labour Organization

Judith van Doorn

Technical Specialist, Enterprise Formalization and Women's Entrepreneurship



## What are the goals and definitions of formality?

# ILO Recommendation 204: Transition from the Informal to the Formal Economy (2015)

## Informal economy:

"All economic activities by **workers** and **economic units** that are

– in law or in practice – not covered or insufficiently covered by formal arrangements"

## **Enterprise formalization**



#### Means to an end

(Social and economic growth, tax revenues, structural transformation, decent work)



Reduce unfair competition (level playing field)

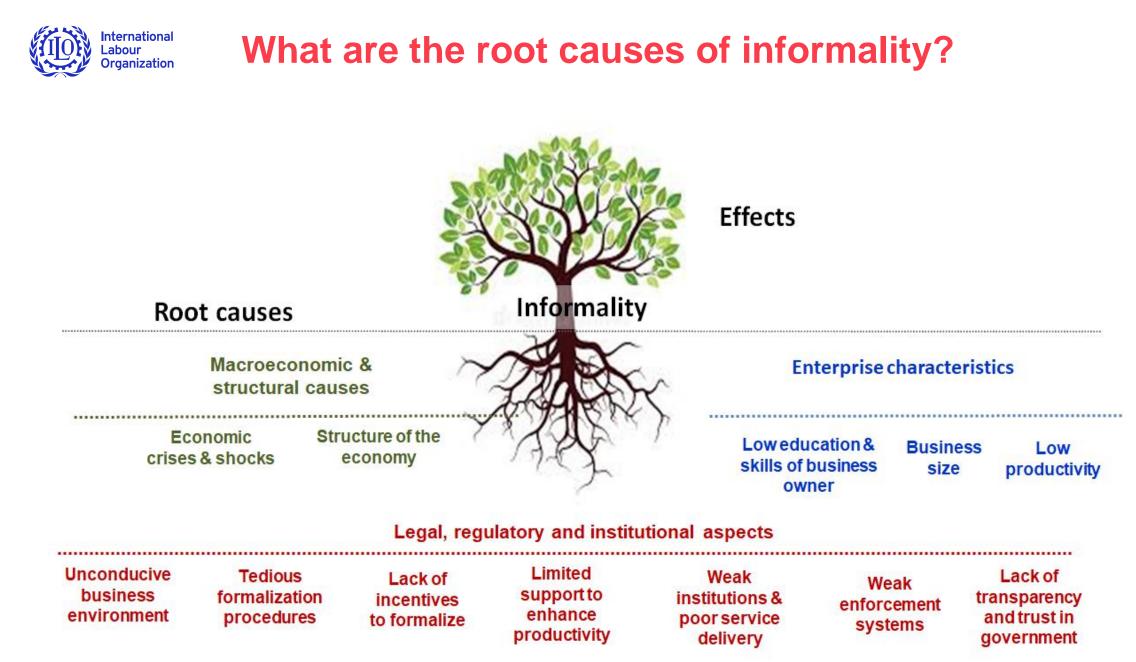


Requirement to formalize employment (declare workers, make social contributions)



**Statistics on informality** 

- The informal economy absorbs close to six out of ten workers and eight out of ten enterprises in the world (ILO).
- It contributes from 15 per cent to 35 per cent of total gross domestic product (GDP), depending on the region (World Bank).

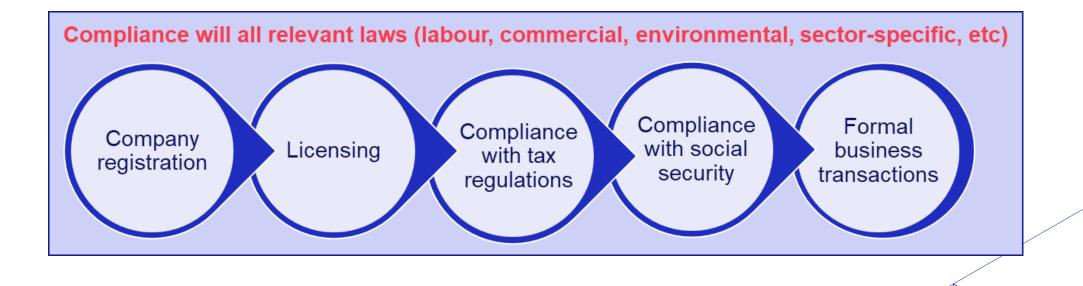


4

ilo.org



## Is formality 'binary' or is it a gradual process?



▶ ilo.org



## What does informality look like?











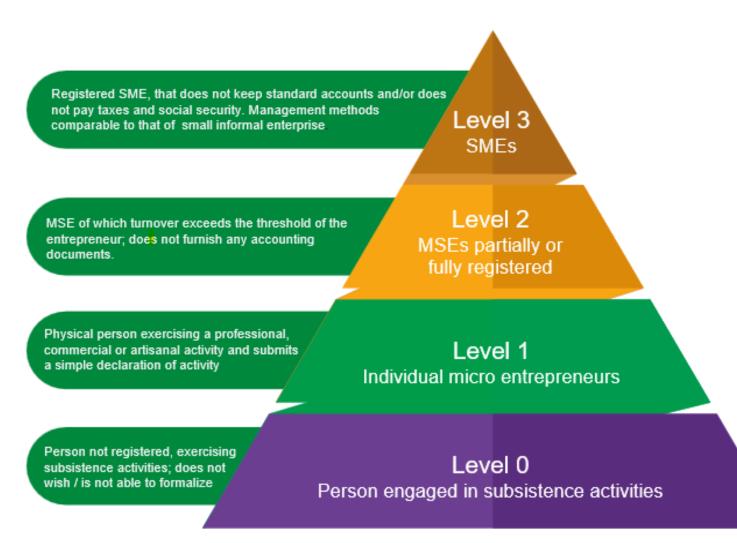








## What does informality look like?





# How can legislative frameworks be structured to support rather than hinder this transition?

Integrate formalization in policy frameworks (e.g. SME policies, National Employment Policies, Industrial Policies, Tax policies, etc..)

#### Preferential tax regimes for smaller enterprises encourage formalization

- Yet this is mainly the case for businesses whose practices are not too distant from the formal economy.
- This tax incentive alone is not enough to formalize a much larger number of less productive companies.
- Few MSEs mature from the presumptive regimes into the national mainstream tax regimes.
- Therefore, deliberate policy measures are needed to facilitate such graduation
- Support in access to finance and business development services, when combined with preferential taxation, can further enhance the attractiveness of the formal sector

(See <u>here</u> for more information)

Market-enhancing policies which create and expand markets through measures such as market linkages, incentives, government procurement, trade, etc., assessing conditions that enable structural transformation while bringing small firms into the mainstream economy.



# How can legislative frameworks be structured to support rather than hinder this transition (cont'd)?

- National formalization strategies: e.g. National Strategy and Action Plan on Formalization in <u>Senegal</u>
  - Priorities: Access to finance; Productivity and market access; Business development services; Social protection; Registration, taxes and compliance (including the operationalization of the '*entreprenant*' legal status); Social dialogue; Gender; Prevention and enforcement measures; Coordination, monitoring and evaluation, ommunication.

#### Simplifying registration and strengthening benefits of running a formal business

- Simplified legal status with formalization benefits for micro and small enterprises: (i) Simplified registration, (ii) tailoring taxation and social security payments to the capacities and needs of MSEs.
  See also this DCED <u>Paper</u> and <u>policy brief</u>.
- Facilitating access to formal financial services
- Social dialogue and other measures to enhance compliance in supply chains Tripartite Declaration of Principles concerning Multinational Enterprises and Social Policy (MNE Declaration)

#### Measures to facilitate formalization through social and solidarity economy entities

9



## Lessons learned

#### 1) No one –size fits all approach

Segmentation and targeted approaches for different groups is important

#### 2) Entrepreneurs make a rational choice on whether or not to formalize;

It is therefore essential to put in place incentives and to make it easier and more attractive to formalize.

### 3) Interventions should include both 'carrots' and 'sticks'

Incentives and enforcement measures.

#### 4) It is also important that entrepreneurs increase productivity

#### 5) It is important to find the right policy mix.

Formalization of enterprises has many facets. Combining several reform measures may work better than piecemeal approaches.

6) It seems to be easier to formalize firms while they are being set up than to formalize firms that already exist. Therefore, it might make more sense to target start-ups. target start ups.



## Thank you

#### Judith van Doorn

Specialist Enterprise Formalization Enterprises Department ILO Geneva, Switzerland doorn@ilo.org www.ilo.org/ef