



# PSW

PAKISTAN SINGLE WINDOW

Digitalizing Cross Border Trade in Pakistan

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# Enabling Paperless Cross Border Trade

PSW allows parties involved in trade to lodge a Single Declaration to fulfill all regulatory requirements, with auto routing to relevant agencies

KYC/validations at both subscription and declaration stages

Integration with all 29 commercial banks allows traders to utilize electronic FIs , eliminating manual Import Forms and bank visits

Extensive BPR of OGAs. 15 onboarded, covering 80% of cross-border trade, with introduction of Risk Based processing

Establishment of multilateral and regional data sharing and integration with logistics chain

End to end coverage of trade transactions including approval, processing and monitoring

# ... Business Process Reforms



No. of Processes Re-engineered – **165**



Documents Replaced with Electronic Verification – **122**



Documents Replaced with Electronic Submission – **160**



No. of Documents Eliminated – **96**

## Dividends



Time for filing LPCOs reduced by one-third



Time for filing Customs Declarations reduced by half



18.75% reduction in average cost of filing LPCOs and GDs



Use of digital payments doubled



Physical visits and letters significantly reduced

# Challenges to the digitalization process



Stakeholders'  
reluctance



HR Retention



Scope Creep



Regulatory Regime  
Anomalies



Stakeholder  
Change  
Management

## Supporting MSMEs



### **‘Khadijah’ Women Entrepreneurship Program**

Enhance capacity of women to conduct business and cross border trade

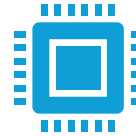
Awarded the International Prize for Gender Equality in Trade by the WTO



### **SMElevate in partnership with Alibaba**

Equipping SMEs to become part of the global trade eco-system

Market access, marketing, trade regulations, benefits from digitalization



### **PEP in design stage**

E-commerce portal to connect all stakeholders including local CBEC businesses, banks, logistics providers etc. for data sharing



### **Digital payments**

Unified Payment System enables online B2G and B2C payments. PSW digital wallet planned for micropayments



# THANK YOU