

Digitalization & Global Logistics Resilience

Cainiao – the logistics arm of Alibaba



TO C • Global Parcel Network

AliExpress

淘宝网
Taobao.com

Lazada

Global delivery at a very
affordable cost



TO C • Global Supply Chain

TMALL GLOBAL
天猫国际



Providing global services to brands
around the world



TO B • Global Freight Network



World-class customer service

Global Logistics Infrastructure

CSR – Smart and Stable Global Supply Chain During Pandemic

Shipping personal protection equipment around the world

Inbound

Building domestic and global channels to distribute medical supplies to the worst-hit areas in China

Outbound

Cooperation with 50+ partners to distribute medical supplies around the world

250 million+

Personal Protection
Equipment (PPE)

150

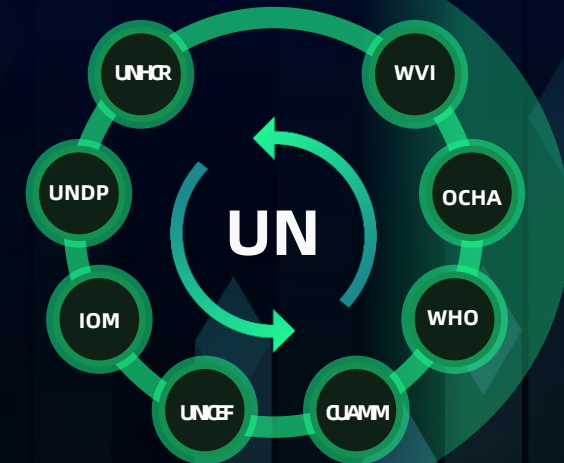
Countries & Regions



Logistics services for WFP and other international NGOs

Upstream suppliers

International charity
institutions



Case Study - From Beijing to Africa

Cainiao provides a global logistics service for the distribution of COVID-19 vaccines.

Cainiao's Digital Pharmaceutical Cold Chain Logistics includes end-to-end traceability, global GPS and temperature control.



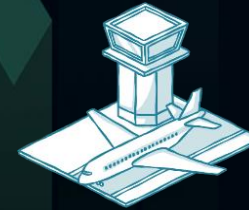
Pickup using passive temperature control container



Beijing Cold Storage



Custom Declaration



Beijing Airport



Destination Airport

\$5 10-DAY-DELIVERY

Acceleration

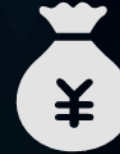


To upgrade the cross-border logistics experience for a billion consumers

&

\$2 20-DAY-DELIVERY

Cost-saving



To build the global trade infrastructure for millions of SMEs

Technology as the Catalyst for Digitalization

Supply Chain Solution for Brands

- Smart Warehouse Solution
- Warehouse Automated Solution
- Digital Supply Chain

Smart Solution for Logistics Industry

For Last-mile

- Digital Post Solution
- Autonomous Vehicles/ Logistics Robots Solution

For Logistics Network

- Digital Waybill
- Network of distribution centers

Digital Solution for Government and Real-estate Industry

- Asset Management Network
- Logistics Management Network

Building and Scaling IoT Solutions



LEMO PDA

High-speed Scanners

Enhancing Automation Capabilities



AGVs

AI Makes Better Decisions



Empowering "Cainiao Future Park"

Launching Unmanned Vehicles



Unmanned Vehicles on Campuses and in Communities

Carbon Peak & Neutrality Strategy



Thank You!
